CHEECH LEO

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202 Jacobs Rd
Westtown NY 10998
United States

CORE COMPETENCIES

- Splunk Engineering
- Cybersecurity Operations
- Supply-Chain Defense
- Infrastructure Management
- Linux/Unix Systems
- Technical Project Leadership
- Process Automation
- Service Desk Optimization
- Cross-Functional Team Management
- Stakeholder Communication
- CI/CD Integration

PROFILE

Strategic IT leader and Splunk engineering manager with 15+ years of progressive experience spanning service-desk management, enterprise systems administration, and large-scale cybersecurity operations. Proven success leading multidisciplinary technical teams, deploying data-driven observability and threat-defense initiatives, and managing mission-critical infrastructure for global organizations. Adept at bridging the gap between engineering execution and business strategy to deliver resilient, efficient, and secure technology ecosystems.

EXPERIENCE

BlueVoyant, Inc. – **New York, NY/Remote**
Manager, Splunk Engineering & Supply Chain Defense — Apr 2023 - Jul 2025

• Directed a global cross-functional team of 15 Splunk engineers and cybersecurity specialists in the design, deployment, and optimization of large-scale Splunk environments supporting BlueVoyant's Supply-Chain Defense product suite.
• Oversaw technical delivery for enterprise clients, integrating custom data-collection pipelines, automated correlation searches, and security content validation frameworks.
• Partnered with Product and SOC leadership to align Splunk-based visibility with emerging supply-chain threat intelligence.
• Established team KPIs, onboarding standards, and internal knowledge-sharing processes to improve efficiency and resiliency.
• Mentored junior engineers and coordinated professional development, fostering a culture of technical excellence and accountability.

BlueVoyant, Inc. – **New York, NY/Remote**
Senior IT Professional Services Consultant — Sep 2021 - Apr 2023

• Delivered Splunk architecture, deployment, and tuning engagements for enterprise clients across multiple verticals.
• Designed and maintained Linux/Unix-based infrastructure supporting high-availability data ingestion and visualization.
• Collaborated closely with client stakeholders to translate operational needs into data-driven solutions.
• Provided rapid response, root-cause analysis, and remediation planning for production environments.

TECHNICAL SKILLS

- MacOS, Windows, Linux
- Apache, Tomcat
- GitHub
- NetBackup
- Cisco ASA
- Docker, Container Management
- Bash, Python, PHP, AppleScript

LANGUAGES

- English
- Spanish
- Italian (dual-citizen)

Concanon, LLC – Remote/Client Sites
Senior IT Professional Services Consultant — Nov 2017 - Sep 2021

- Delivered Splunk architecture, deployment, and optimization services directly on-site for enterprise clients across finance, healthcare, and technology sectors.
- Provided hands-on configuration, troubleshooting, and performance tuning for distributed Splunk environments and supporting Linux/Unix infrastructure.
- Partnered closely with customer engineering teams to gather requirements, translate operational needs, and deliver tailored data-driven solutions.
- Conducted knowledge-transfer sessions, documentation reviews, and in-person training to ensure sustainable post-engagement operations.
- Acted as primary technical liaison between Concanon and client stakeholders, maintaining strong professional relationships and ensuring successful project delivery.

AppNexus, Inc. – New York, NY
Manager, Global CorpIT Service Desk — Jun 2011 - Sep 2017

- Managed and scaled a global 7-person service-desk team supporting 1,100+ employees in 25+ offices.
- Led deployment of enterprise mobility management and global endpoint-security initiatives.
- Implemented automation for zero-touch device provisioning and metrics-driven performance dashboards.
- Defined company-wide end-user computing and software-access policies.

National Football League – New York, NY
Desktop Support Analyst — Jun 2005 - May 2011

- Delivered Level 2/3 executive and event IT support for 500+ staff and officials.
- Managed Mac and Windows systems, Cisco phone infrastructure, and on-site technology for playoff games and Super Bowl operations.

REFERENCES

Personal and professional references available upon request.